

# pointclickcare electronic health record

**pointclickcare electronic health record** is a leading cloud-based software solution designed to streamline healthcare management for long-term and post-acute care providers. This innovative electronic health record (EHR) system offers comprehensive tools that enhance clinical workflows, improve patient care, and ensure regulatory compliance. With its user-friendly interface and powerful data analytics, the PointClickCare EHR supports care providers in delivering efficient and coordinated care. This article provides an in-depth overview of the PointClickCare electronic health record, its key features, benefits, implementation process, and how it integrates with other healthcare technologies. Healthcare administrators, clinicians, and IT professionals will find valuable insights into maximizing the potential of this advanced EHR platform.

- Overview of PointClickCare Electronic Health Record
- Key Features and Functionalities
- Benefits of Using PointClickCare EHR
- Implementation and Integration
- Compliance and Security Standards
- Challenges and Considerations

## Overview of PointClickCare Electronic Health Record

The PointClickCare electronic health record is a specialized EHR system designed primarily for long-term care (LTC) and post-acute care (PAC) providers. Founded with the goal of improving patient outcomes and operational efficiency, PointClickCare provides a cloud-based platform that supports clinical documentation, medication management, and regulatory reporting. Its architecture facilitates real-time data access, enabling care teams to collaborate seamlessly across multiple locations. The system is widely adopted across nursing homes, assisted living facilities, and rehabilitation centers, reflecting its adaptability to various care settings.

## History and Evolution

Since its inception, PointClickCare has evolved from a basic electronic documentation tool into a comprehensive EHR solution. Continuous innovation and customer feedback have driven the inclusion of advanced features such as analytics dashboards, interoperability with other health IT systems, and mobile access. This evolution reflects the growing complexity of healthcare delivery in the long-term care sector and PointClickCare's commitment to meeting those needs.

## Target Users and Market

PointClickCare primarily serves long-term and post-acute care providers, including skilled nursing facilities, senior living communities, and home health agencies. These organizations benefit from an EHR system tailored to their unique regulatory requirements and clinical workflows, which differ significantly from acute care environments. The platform's scalability also allows it to support organizations ranging from small community-based providers to large multi-facility networks.

## Key Features and Functionalities

The PointClickCare electronic health record encompasses a wide array of features that streamline clinical, financial, and administrative processes. Its modular design enables providers to customize the platform according to their specific operational needs, facilitating efficient care delivery and accurate documentation.

## Clinical Documentation

PointClickCare offers comprehensive clinical documentation tools that support real-time charting, care planning, and assessment. The system includes standardized templates and customizable forms to capture vital patient information accurately. These features ensure that care providers maintain up-to-date records, improving communication and reducing errors.

## Medication Management

The EHR incorporates advanced medication management capabilities, including electronic prescribing, medication administration records (MAR), and allergy tracking. These functions help reduce medication errors and enhance patient safety by providing alerts and ensuring adherence to prescribed regimens.

## **Care Coordination and Communication**

Effective communication among care teams is facilitated through PointClickCare's secure messaging and task management tools. The platform enables seamless information sharing across interdisciplinary teams, supporting coordinated care plans and timely interventions.

## **Data Analytics and Reporting**

Built-in analytics and reporting modules allow providers to monitor clinical outcomes, operational performance, and regulatory compliance. Customizable dashboards and real-time data visualization empower administrators to make informed decisions and optimize resource allocation.

## **Interoperability**

PointClickCare supports integration with external health information systems, including hospital EHRs, labs, and pharmacies. This interoperability ensures continuity of care and reduces duplication of services by enabling data exchange across care settings.

## **Benefits of Using PointClickCare EHR**

Implementing the PointClickCare electronic health record brings numerous advantages that enhance both patient care and organizational efficiency. These benefits are critical for long-term care providers facing increasing regulatory pressures and the need for improved clinical outcomes.

## **Improved Patient Outcomes**

By providing accurate, real-time patient data and decision support tools, PointClickCare enables clinicians to deliver personalized and timely care. The system's comprehensive documentation and medication management features reduce errors and support adherence to best practices.

## **Enhanced Operational Efficiency**

Automating administrative tasks and streamlining workflows reduce staff burden and operational costs. The platform's cloud-based infrastructure ensures easy access to information and minimizes the need for extensive IT support.

## **Regulatory Compliance**

PointClickCare is designed to meet the stringent regulatory requirements of the long-term care industry, including CMS guidelines and HIPAA standards. Built-in compliance tools and automated reporting simplify audit preparation and reduce the risk of penalties.

## **Scalability and Flexibility**

The modular setup and cloud deployment allow organizations to scale their use of the platform as their needs evolve. Whether expanding to multiple sites or adding new service lines, PointClickCare adapts to changing operational demands.

- Real-time clinical data access
- Streamlined billing and claims management
- Secure, role-based user access controls
- Mobile access for remote care providers

## **Implementation and Integration**

Successful deployment of the PointClickCare electronic health record requires careful planning and coordination to align the system with organizational goals and workflows. The implementation process typically involves several key phases to ensure a smooth transition.

## **Pre-Implementation Assessment**

Prior to rollout, organizations conduct comprehensive assessments of their current processes, infrastructure, and staff readiness. This phase identifies gaps and sets realistic expectations for the EHR's impact on operations.

## **Training and Change Management**

Effective user training is crucial for adoption and maximizing system benefits. PointClickCare provides extensive training resources, including online tutorials, live webinars, and on-site support. Change management strategies help staff adapt to new workflows and technology.

## **System Integration**

Integrating PointClickCare with existing health IT systems enhances data sharing and reduces redundancy. Common integrations include laboratory information systems, pharmacy platforms, and hospital EHRs. Robust APIs and interface engines facilitate seamless connectivity.

## **Post-Implementation Support**

Ongoing technical support and system updates ensure the platform remains optimized and compliant with evolving regulations. PointClickCare offers customer service and dedicated account management to address user needs and system enhancements.

## **Compliance and Security Standards**

The PointClickCare electronic health record is engineered to uphold the highest standards of data privacy and security, reflecting the critical nature of healthcare information. Compliance with industry regulations is a core component of the platform's design.

## **HIPAA Compliance**

PointClickCare adheres strictly to the Health Insurance Portability and Accountability Act (HIPAA) requirements, implementing safeguards to protect patient health information (PHI). This includes encryption, audit trails, and access controls to prevent unauthorized disclosures.

## **CMS and Regulatory Reporting**

The system supports automated submission of required reports to the Centers for Medicare & Medicaid Services (CMS) and other regulatory bodies. This functionality assists providers in meeting quality reporting mandates and reimbursement criteria.

## **Data Security Measures**

Advanced security protocols such as multi-factor authentication, intrusion detection, and regular vulnerability assessments protect the EHR environment. The cloud infrastructure is hosted in secure data centers with disaster recovery capabilities.

## **Challenges and Considerations**

While the PointClickCare electronic health record offers significant advantages, healthcare providers must also consider potential challenges associated with its adoption and use. Awareness of these factors can help mitigate risks and enhance overall success.

### **Cost and Resource Allocation**

Initial implementation and ongoing subscription fees can represent substantial investments. Organizations must carefully budget for software licensing, hardware upgrades, and staff training to ensure sustainable use.

### **User Adoption and Workflow Changes**

Transitioning to a new EHR system often involves significant changes to established workflows. Resistance to change and learning curves among staff can impact productivity during the initial phases of deployment.

### **Data Migration and Integrity**

Accurate migration of existing patient records into the PointClickCare system is essential to maintain data integrity. This process requires meticulous planning and validation to avoid data loss or inconsistencies.

### **Interoperability Limitations**

Despite strong integration capabilities, some legacy systems or third-party applications may present compatibility challenges. Continuous monitoring and collaboration with vendors are necessary to maintain seamless connectivity.

## **Frequently Asked Questions**

### **What is PointClickCare Electronic Health Record (EHR)?**

PointClickCare Electronic Health Record (EHR) is a cloud-based healthcare software platform designed to streamline clinical documentation, improve patient care, and enhance operational efficiency for long-term and post-acute care providers.

## **How does PointClickCare EHR improve patient care?**

PointClickCare EHR improves patient care by providing real-time access to patient information, enabling better clinical decision-making, supporting care coordination, and ensuring compliance with regulatory standards.

## **Is PointClickCare EHR suitable for long-term care facilities?**

Yes, PointClickCare EHR is specifically designed for long-term and post-acute care facilities, offering tailored features such as medication management, care planning, and regulatory reporting to meet the unique needs of these settings.

## **Can PointClickCare EHR integrate with other healthcare systems?**

PointClickCare EHR supports integration with various healthcare systems and third-party applications through APIs, enabling seamless data exchange and interoperability across care providers.

## **What security measures does PointClickCare EHR implement to protect patient data?**

PointClickCare EHR employs robust security protocols including data encryption, secure access controls, regular security audits, and compliance with HIPAA regulations to safeguard patient information.

## **How does PointClickCare EHR support regulatory compliance?**

PointClickCare EHR helps healthcare providers comply with regulatory requirements by offering built-in tools for documentation accuracy, audit trails, reporting capabilities, and adherence to standards such as HIPAA and CMS guidelines.

## **Additional Resources**

### *1. Mastering PointClickCare: A Comprehensive Guide to Electronic Health Records*

This book serves as an all-encompassing manual for healthcare professionals using the PointClickCare EHR system. It covers everything from basic navigation to advanced functionalities, helping users maximize efficiency and accuracy in patient documentation. With step-by-step instructions and real-world examples, readers can confidently manage clinical workflows and improve patient care.

## *2. PointClickCare for Nurses: Streamlining Clinical Documentation*

Designed specifically for nursing staff, this book focuses on how to effectively use PointClickCare to document patient care, manage medication administration, and coordinate with interdisciplinary teams. It highlights best practices to reduce errors and save time, ensuring that nurses can maintain compliance and enhance patient outcomes.

## *3. Optimizing Long-Term Care with PointClickCare EHR*

This title explores how long-term care facilities can leverage PointClickCare to improve operational efficiency and regulatory compliance. It discusses customizing workflows, managing resident information, and generating reports that support quality improvement initiatives. Administrators and clinical leaders will find valuable strategies for maximizing the platform's benefits.

## *4. PointClickCare Implementation and Training Handbook*

A practical guide for healthcare organizations undertaking the transition to PointClickCare, this book covers the entire implementation process. It includes tips for training staff, data migration, and troubleshooting common challenges. Project managers and IT professionals will gain insights into ensuring a smooth and successful EHR rollout.

## *5. Data Security and Privacy in PointClickCare Systems*

Focusing on the critical aspects of data protection, this book addresses how to safeguard patient information within the PointClickCare environment. It outlines compliance with HIPAA and other regulations, best practices for access control, and strategies to prevent breaches. Healthcare providers and IT teams will learn to maintain trust and confidentiality.

## *6. Advanced Reporting and Analytics with PointClickCare*

This book delves into the powerful reporting tools available in PointClickCare, teaching readers how to extract and analyze clinical and operational data. It explains creating custom reports, interpreting analytics, and using insights to drive decision-making. Ideal for quality improvement specialists and administrators aiming to enhance performance.

## *7. Integrating PointClickCare with Healthcare Technologies*

Exploring the interoperability of PointClickCare with other healthcare systems and devices, this book highlights integration strategies that optimize patient care continuity. Topics include EHR interfacing, data exchange standards, and leveraging APIs. IT professionals and clinical informaticists will benefit from understanding how to build a connected healthcare ecosystem.

## *8. PointClickCare User Tips and Tricks for Daily Efficiency*

This user-friendly guide offers practical tips to help healthcare staff navigate PointClickCare more efficiently. From keyboard shortcuts to lesser-known features, it provides shortcuts that save time and reduce frustration. Perfect for new and experienced users looking to enhance their daily workflows.

## *9. Regulatory Compliance and Auditing in PointClickCare*

This book examines how PointClickCare supports meeting healthcare regulatory requirements and facilitates auditing processes. It covers documentation standards, audit trails, and readiness for inspections. Compliance officers and healthcare administrators will find essential guidance to maintain adherence and avoid penalties.

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**pointclickcare electronic health record: Ebersole and Hess' Gerontological Nursing and Healthy Aging in Canada E-Book** Veronique Boscart, Lynn McCleary, Linda Sheiban Taucar, Theris A. Touhy, Kathleen F Jett, 2022-02-02 Gain the knowledge and skills you need to care for older adults in Canada! Ebersole and Hess' Gerontological Nursing & Healthy Aging in Canada, 3rd Edition uses a wellness-based, holistic approach to older adult care from a distinctly Canadian perspective. Designed to promote healthy aging regardless of the patient's situation or disorder, this book provides best-practice guidelines to help you identify potential problems, address complications, and alleviate discomfort. An Evolve website includes new Next Generation NCLEX®-style case studies and PN competencies case studies to enhance your skills in clinical judgement. Written by a team of gerontological nursing experts led by Veronique Boscart, this concise guide covers health care in the context of the cultural and socio-economic issues unique to Canada. - Core competencies identified by the CGNA are integrated throughout the book, reinforcing the standards of the Canadian Gerontological Nursing Association. - Assessment guidelines and tools are featured in tables, boxes, and forms, including the latest scales and guidelines for proper health assessment. - Focus on health and wellness highlights all aspects of the aging process. - Attention to age, cultural, and gender differences helps you care for different population groups. - Evidence-informed Practice boxes summarize research findings and identify those practices with unknown, ineffective, or harmful effects, and examine topics such as culturally safe health initiatives for Indigenous Peoples, lifelong learning and its effects on the wellbeing of older adults, challenges in home care and long-term care homes, and improving outcomes and improving outcomes for seniors living with a stroke or dementia. - Activities and discussion questions at the end of every chapter help you understand the material and apply concepts in clinical situations.

**pointclickcare electronic health record: Mosby's Textbook for Long-Term Care Nursing Assistants - E-Book** Clare Kostelnick, 2018-12-28 With its highly visual format, topical information, and easy-to-follow guidance, Mosby's Textbook for Long-Term Care Nursing Assistants, 8th Edition is the perfect resource to help you master the ins and outs of long-term care. One hundred step-by-step procedures — all written at the sixth-grade reading level — provide clear instructions for completing skills. Helpful spotlight boxes and realistic patient scenarios reinforce the nursing assistant's roles and responsibilities that are needed in today's long-term care settings. New features in this edition include an all-new chapter on culture and religion; a new chapter on career management and getting hired; new procedures; and updated content on topical issues like confusion and dementia, hypertension, American Heart Association CPR, cancer, and more. As with previous editions, the focus on OBRA content and patient quality of life will underscore competent

and respectful care. - 6th grade reading level and concise coverage helps readers of all levels and abilities (particularly ESL individuals) easily understand and master important long-term care concepts and procedures. - 100 step-by-step procedures are divided into pre-procedure, procedure, and post-procedure sections for easier learning. - Residents with Dementia boxes cover the special needs of older persons with Alzheimer's disease and other dementias. - Promoting Safety and Comfort boxes emphasize the need to provide safe care while making a patient more comfortable. - Delegation Guidelines boxes describe what information the nursing assistant needs from the nurse and the care plan to perform safe care; as well as what information to report and record. - Quality-of-Life boxes reinforce the importance of patients' rights and enhancing their quality of life when giving care. - Teamwork and Time Management boxes illustrate ways to work efficiently within the health care team. - Time to Reflect scenarios present realistic patient situations faced by nursing assistants to build critical thinking skills. - Focus on Rehabilitation boxes clarify considerations and insights about rehabilitation and restorative care. - Focus on Communication boxes provide guidelines for how to clearly communicate with patients and avoid comments that might make them uncomfortable. - NATCEP certification exam icons identify the skills tested on the National Nurse Aide Assessment Program and state certification exams. - Review questions at the end of each chapter help evaluate learning. - Key abbreviations at the beginning of each chapter highlight commonly used abbreviations.

**pointclickcare electronic health record: *Holistic Nursing Home Management in the Era of Change*** Joseph A. Umoren, 2021-08-26 *Holistic Nursing Home Management in the Era of Change: A Pathway to a Sustainable Nursing Home Quality* discusses different topics about nursing homes, advocating the holistic management approach, meaning that all parts of a human person or organization especially in nursing homes must be integrally managed as one whole. Originating from the medical and nursing traditions, the holistic management advocacy is attributed to the wisdom of Hippocrates, Florence Nightingale, and Allan Savory in business practices. The book provides our readers important insights into the evolutions, misgivings and progress that have occurred within the nursing home industry, dating back to the 10th century Almshouse/Poorhouse. Nursing home practitioners will assimilate the fundamentals and framework of change needed in leadership, managerial, supervisory, technical, clinical functions and staffing affecting each resident's needs concept and managing nursing homes as a business in the holistic perspective, to achieve nursing home quality and LTC regulatory compliance.

**pointclickcare electronic health record: *Geriatrics Models of Care*** Michael L. Malone, Elizabeth A. Capezuti, Robert M. Palmer, 2015-05-22 This book describes geriatrics practice models that are used to guide the care of older adults, allowing seniors to remain at home, prevent functional disability and preserve quality of life. The models include specific interventions which are performed by health care workers to address the needs of older persons and their caregivers. These models respect patient values, consider patient safety and appreciate psychosocial needs as well. Divided into six parts that discuss hospital-based models of care, transitions from hospital to home, outpatient-based models of care and emergency department models of care, this text addresses the needs of vulnerable patients and the community. *Geriatric Models of Care* is an excellent resource for health care leaders who must translate these programs to address the needs of the patients in their communities.

**pointclickcare electronic health record: *Senior Living Communities*** Benjamin W. Pearce, 2024-05-07 The essential guide to managing senior living communities—now updated! *Senior Living Communities* has long been considered the most comprehensive guide to revolutionizing the management practices of communities catering to seniors. Now in its third edition, Benjamin W. Pearce's updated book lays out the latest operational guidelines, assessment tools, and intervention options to transform how to provide care and enhance the quality of life for residents. With a focus on measuring and understanding health and lifestyle progression, this edition introduces how assessment tools can establish a baseline and enable tracking of changes in residents' health conditions. Equipped with this invaluable information, providers and primary care professionals can

make informed decisions, tailor treatments, and improve the quality of life for their residents. Offering guidance on improving safety alongside advice on navigating increasingly complex lifestyle challenges, Pearce also provides actionable intervention options for staff implementation and strategies to respond proactively rather than reactively as residents' needs evolve. Informed by lessons learned during the pandemic, this edition features the latest advances in infection control strategies and outlines best practices in digital marketing, electronic record keeping, standards of care, and architectural design. It also contains revised appendixes, including a senior living metrics glossary, an operations audit, a sample SWOT analysis, and an executive director responsibilities checklist.

**pointclickcare electronic health record: SAGE Sourcebook of Modern Biomedical Devices** Decision Resources, Inc., 2007-06-27 Biomedical devices undoubtedly represent one of the most striking examples of the revolutionary developments, in both medicine and technology, in the 21st century. The explosive growth of research, scientific output, industrial market development, and investments in today's global applications of scientific and technological knowledge to health care is staggering, and all indications point to the continued increase in all these developments in the years to come. Although a significant number of already existing sources try to address the scientific/clinical/technological aspects of biomedical devices, there is practically no reference that illustrates to researchers the commercial potential of the results of their research. The SAGE Sourcebook of Modern Biomedical Devices: Business Markets in the Global Environment is the first accessible, broadly available source of information that presents and quantifies the commercial success of numerous types of biomedical devices available in the global market. It is of great importance, for both the research and the business communities, to identify specific biomedical device types, per major therapeutic areas, most commercially successful in today's global economic markets, such as in the biggest market (U.S.), in the Pacific Rim, and in the newly expanded European Union. Currently, such vital information is not available anywhere else, definitely not in a unified source and not in a detailed, well-substantiated, reliable, and easy-to-read form. Key Features Presents, for the first time in one reference source, unique quantitative data and brief comparative analysis of the commercial performance of more than 180 types of biomedical devices Covers devices from practically all major therapeutic areas of application, such as orthopedic devices, cardiovascular devices, gastrointestinal devices, cancer treatment devices, imaging devices, and spinal implants, as well as emerging markets for cardiac surgery devices Offers global analysis of markets per device per therapeutic area, including North America, the Pacific Rim, and Europe Examines commercial success, market shares, and business potential of the rapidly changing new technologies and the new markets; thus, this Encyclopedia will be useful as a possible indication of further direction of research, development, and investments in the biomedical device areas globally Reflects the latest changes in the marketplace with information updated periodically Presents data in a concise, clear, and reader-friendly way, with emphasis on graphs, tables, and charts SAGE Sourcebook of Modern Biomedical Devices: Business Markets in the Global Environment is a truly unique resource not only for academic and corporate libraries and working groups but also for researchers and graduate students working in all fields of biomedical devices, in both physical and life sciences, including departments of Engineering, Materials Science, Applied Physics, Chemistry, as well as medical schools and business schools (with the all important emphasis in health care economics). Businesspeople, government organizations, funding agencies, health care providers, and hospital libraries will also find this a welcome addition to their reference collection.

**pointclickcare electronic health record: SAGE Sourcebook of Modern Biomedical Devices** , 2007 This is a collection of 750 articles in three volumes exploring the causes, history and enduring effects of poverty. The scope of this encyclopedia encompasses the relative individual and societal aspects of poverty, and examines the institutions that focus on the alleviation of poverty.

**pointclickcare electronic health record: Restore Elder Pride** Jerry Rhoads, 2012-12-19 In 2006, seventy-seven million baby boomerspeople who worked hard all their liveswill begin to turn sixty. They have a right to expect the best of everything, but if the nursing home industry doesnt

change dramatically and soon, they can only expect the worst. Today, nearly two million people are institutionalized in nursing homes, and millions more will face the possibility of one day joining the ranks of system victims. Every American has a personal, vested interest in shifting the paradigm of a struggling industry that is on the verge of collapse and that ends patients lives prematurely. Author and CPA Jerry L. Rhoads is a fellow of the American College of Health Care Administrators fellow, a licensed nursing home administrator, and the CEO of All-American Care, Inc. In *Restore Elder Pride*, he shares an educated insiders look at a system in crisis and how each person can be a part of the solution. He outlines the three prevailing principles that make this problem solvable: Embrace the restorative care model as a necessary transition between the current medical and social models. Use computer technology and case management to customize care plans for each patient in order to manage interventions for positive outcomes. Pay for performance based on outcomes attained. He calls his approach restorative care, and that involves changing the approach to elder care to embrace more humane and productive outcomes. By restoring function of the mind, body, emotion, and spirit, Rhoads believes that the industry can be saved.

**pointclickcare electronic health record: Nursing Homes** , 2007

**pointclickcare electronic health record: Mosby's Textbook for Nursing Assistants - E-Book** Sheila A. Sorrentino, Leighann Remmert, 2020-03-16 - UPDATED! Shorter, more focused chapters help you retain important concepts and skills covered in the NATCEP certification exam. - NEW and UPDATED! New chapter organization breaks material into manageable portions, improving your ability to retain important information. - UPDATED! Enhanced art program illustrates important content and procedures.

**pointclickcare electronic health record: Electronic Health Records** Jerome H. Carter, 2008 Resource added for the Health Information Technology program 105301.

**pointclickcare electronic health record: Electronic Health Records For Dummies** Trenor Williams, Anita Samarth, 2010-12-03 The straight scoop on choosing and implementing an electronic health records (EHR) system Doctors, nurses, and hospital and clinic administrators are interested in learning the best ways to implement and use an electronic health records system so that they can be shared across different health care settings via a network-connected information system. This helpful, plain-English guide provides need-to-know information on how to choose the right system, assure patients of the security of their records, and implement an EHR in such a way that it causes minimal disruption to the daily demands of a hospital or clinic. Offers a plain-English guide to the many electronic health records (EHR) systems from which to choose Authors are a duo of EHR experts who provide clear, easy-to-understand information on how to choose the right EHR system an implement it effectively Addresses the benefits of implementing an EHR system so that critical information (such as medication, allergies, medical history, lab results, radiology images, etc.) can be shared across different health care settings Discusses ways to talk to patients about the security of their electronic health records *Electronic Health Records For Dummies* walks you through all the necessary steps to successfully choose the right EHR system, keep it current, and use it effectively.

**pointclickcare electronic health record: Electronic Health Records** Richard Gartee, 2016-10-17 This is the eBook of the printed book and may not include any media, website access codes, or print supplements that may come packaged with the bound book. For use in courses that cover EHRs in Medical Assisting, undergraduate RN and LVN nursing programs, and as a supplement to other allied professional curriculums (including RT, PT, and OT). Also useful for continuing education courses covering EHR. A complete, "learn by doing" approach to learning electronic health records Designed to prepare an educated clinical workforce, *Electronic Health Records: Understanding and Using Computerized Medical Records* is the complete "learn by doing" text and software package for everyone who must use an electronic health records (EHR) system, including doctors, nurses, medical assistants, physician assistants, and other medical office staff. It provides a thorough understanding of EHR tasks and functional benefits that is continuously reinforced by actual EHR experiences. Updated to reflect the latest EHR rules, regulations, and innovations, this new edition contains even more hands-on exercises that use real EHR software to

transform theoretical EHR concepts into practical understanding.

**pointclickcare electronic health record:** Electronic Health Records: Strategies for Long-Term Success Michael Fossel, Susan Dorfman, 2013-03-05 The authors of this practical guide share the expertise they have gleaned from helping more than 100 hospitals transition from the world of paper to the world of information technology. They provide advice both for healthcare executives involved in implementing a new system and for those who wish to optimize their existing system. This book is a comprehensive reference for the design, implementation, and optimization of electronic health records (EHRs). The authors offer a detailed road map for avoiding common pitfalls during conversion and achieving higher-quality care after system implementation. A glossary of important terms and references to additional resources are also included in the book. Key topics covered include: Budgeting for the design and implementation of an EHR system Selecting and deploying new hardware and software Organizing your governance model for EHR implementation Training clinical staff on the new EHR system and procedures Ensuring compliance with HIPAA and other privacy measures Managing formularies, order sets, and documentation in the changing electronic world

**pointclickcare electronic health record:** *Electronic Health Record* Pradeep K. Sinha, Gaur Sunder, Prashant Bendale, Manisha Mantri, Atreya Dande, 2012-11-27 Electronic Health Record: Standards, Coding Systems, Frameworks, and Infrastructures Discover How Electronic Health Records Are Built to Drive the Next Generation of Healthcare Delivery The increased role of IT in the healthcare sector has led to the coining of a new phrase health informatics, which deals with the use of IT for better healthcare services. Health informatics applications often involve maintaining the health records of individuals, in digital form, which is referred to as an Electronic Health Record (EHR). Building and implementing an EHR infrastructure requires an understanding of healthcare standards, coding systems, and frameworks. This book provides an overview of different health informatics resources and artifacts that underlie the design and development of interoperable healthcare systems and applications. Electronic Health Record: Standards, Coding Systems, Frameworks, and Infrastructures compiles, for the first time, study and analysis results that EHR professionals previously had to gather from multiple sources. It benefits readers by giving them an understanding of what roles a particular healthcare standard, code, or framework plays in EHR design and overall IT-enabled healthcare services along with the issues involved. This book on Electronic Health Record: Offers the most comprehensive coverage of available EHR Standards including ISO, European Union Standards, and national initiatives by Sweden, the Netherlands, Canada, Australia, and many others Provides assessment of existing standards Includes a glossary of frequently used terms in the area of EHR Contains numerous diagrams and illustrations to facilitate comprehension Discusses security and reliability of data

**pointclickcare electronic health record: Implementing an Electronic Health Record System** James M. Walker, Eric J. Bieber, Frank Richards, Sandra Buckley, 2006-01-09 Implementing an Electronic Health Record System addresses the range of issues and opportunities that implementing an electronic health records system (EHR) poses for any size of medical organization - from the small one-man operation to a large healthcare system. The book is divided into sections on preparation, support, implementation and a summary and prospects section, enabling the clinician to define the framework necessary to implement and evaluate a clinically effective EHR system. With the increasing involvement of clinicians in the day-to-day running of the practice, interest is now focused on EHR as a key area for improving clinical efficiency. This book uniquely provides the guidance a clinical team needs to plan and execute an effective EHR system within any clinical setting. Practical in its scope and coverage, the authors have provided a tool-kit for the medical professional in the often complex field of medical informatics. Designed for senior clinicians, decision-makers and EHR teams, the book is of use to anyone involved in the efficient management of clinical records.

**pointclickcare electronic health record: The Electronic Health Record for the Physician's Office E-Book** Julie Pepper, 2023-07-19 Get realistic, hands-on practice with

performing EHR tasks! Combining a print textbook with online SimChart for the Medical Office software, *The Electronic Health Record for the Physician's Office*, 4th Edition uses real-world examples and screenshots to walk you through each EHR task. Clear, step-by-step guidelines simplify the exercises in each simulation, so you master all the EHR skills required of a medical office professional. You'll learn how to use EHR in patient care and reimbursement as you perform tasks in administrative use, clinical care, and coding and billing. Written by Medical Assisting educator Julie Pepper, this manual also helps you prepare for success on the Certified Electronic Health Records Specialist (CEHRS) examination - UNIQUE! Integration with SimChart for the Medical Office (SCMO), Elsevier's educational EHR (sold separately), makes it easier to learn and apply EHR fundamentals. - EHR Exercises with step-by-step instructions reinforce key concepts and allow practice with actual software, increasing in difficulty based on the knowledge gained. - Critical Thinking Exercises provide thought-provoking questions to enhance learning and problem-solving skills. - Chapter Review Activities allow you to assess your knowledge of the material, with activities such as a review of key terms, matching and true/false questions, and additional opportunities for software practice. - Review of Paper-Based Office Procedures describes how tasks are completed when the healthcare facility is using paper-based procedures instead of electronic. - Trends and Applications provide real-life examples of how EHR systems are being used to improve health care. - Application exercises in the appendix include front office, clinical care, and coding and billing, allowing you to practice skills before tackling graded SCMO exercises. - Student resources on the Evolve website include a custom test generator to allow CEHRS exam practice or simulation. - NEW! Content is aligned to the latest blueprint for the Certified Electronic Health Records Specialist (CEHRS) exam. - NEW! Updated coverage includes data validation and reconciliation, patient portals, EHR training, IT troubleshooting techniques, common documentation errors, reimbursement systems and processes, authorizations, federal guidelines and escalation procedures, and reporting. - NEW! Screenshots demonstrate EHR applications within SimChart for the Medical Office.

**pointclickcare electronic health record: Connected for Health** Louise L. Liang, 2010-05-17 Kaiser Permanente has implemented the largest nongovernmental electronic health record in the world, serving more than 8.6 million Kaiser Permanente members. Called KP HealthConnect, its impact on patient care outcomes, efficiency, safety, and patient engagement and satisfaction already is of intense interest throughout the health care industry. In this volume, Louise L. Liang, MD, who led the massive KP HealthConnect implementation, collects lessons learned from the organization's successful deployment strategy and highlights ways in which the new technological tools are changing and improving - the health care provided to patients and the operations and culture of the organization. Advance praise for *Connected for Health* Health care transformation requires leadership and innovation. *Connected for Health* clearly shows there is no shortage of either at Kaiser Permanente. This is a must read for policy makers and practitioners as the lessons are of critical value if we are to achieve quality, affordable care for Americans. —H. Stephen Lieber, president and CEO, Healthcare Information and Management Systems Society *Connected for Health* shares what Kaiser Permanente has learned so far in tapping the vast potential of electronic health records to improve care and expand the frontiers of medical research. It is a journey that should be of great interest to policy leaders in the United States and around the world. —Karen Davis, president, The Commonwealth Fund This book is destined to become an important part of the critical dialogue on what reforming our health care system really means. —James J. Mongan, MD, Professor of Health Care Policy and Social Medicine, Harvard Medical School *Connected for Health* shows how KP HealthConnect is facilitating great team-based care, getting quality right every time, getting patients activated, and freeing caregivers to connect as true healers with their patients. —Margaret E. O'Kane, president, National Committee for Quality Assurance Effective implementation and use of health information technology is critical to improving the quality, safety, and affordability of health care. This book provides a great opportunity for others to learn from Kaiser Permanente's pioneering efforts. —Janet M. Corrigan, president and CEO, National Quality

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