

POINTCLICKCARE USER GUIDE

POINTCLICKCARE USER GUIDE SERVES AS AN ESSENTIAL RESOURCE FOR HEALTHCARE PROFESSIONALS SEEKING TO MAXIMIZE THE BENEFITS OF THE POINTCLICKCARE PLATFORM. THIS COMPREHENSIVE GUIDE COVERS KEY FUNCTIONALITIES, NAVIGATION TIPS, AND BEST PRACTICES FOR UTILIZING THIS ELECTRONIC HEALTH RECORD (EHR) SYSTEM EFFECTIVELY. POINTCLICKCARE IS WIDELY RECOGNIZED FOR STREAMLINING CLINICAL WORKFLOWS AND IMPROVING PATIENT CARE MANAGEMENT WITHIN LONG-TERM AND POST-ACUTE CARE FACILITIES. UNDERSTANDING ITS VARIOUS MODULES—FROM ADMISSIONS TO MEDICATION ADMINISTRATION—ENABLES USERS TO OPTIMIZE OPERATIONAL EFFICIENCY AND COMPLIANCE. THIS ARTICLE WILL EXPLORE THE CORE FEATURES, USER INTERFACE NAVIGATION, AND TROUBLESHOOTING STRATEGIES TO ASSIST NEW AND EXPERIENCED USERS ALIKE. ADDITIONALLY, DETAILED INSTRUCTIONS ON DATA ENTRY, REPORTING, AND COMMUNICATION TOOLS WILL BE DISCUSSED. THE FOLLOWING TABLE OF CONTENTS OUTLINES THE MAIN TOPICS COVERED IN THIS POINTCLICKCARE USER GUIDE.

- GETTING STARTED WITH POINTCLICKCARE
- CORE FEATURES AND FUNCTIONALITIES
- NAVIGATING THE USER INTERFACE
- MANAGING CLINICAL DOCUMENTATION
- USING REPORTING AND ANALYTICS TOOLS
- TIPS FOR EFFICIENT WORKFLOW
- TROUBLESHOOTING COMMON ISSUES

GETTING STARTED WITH POINTCLICKCARE

BEGINNING WITH POINTCLICKCARE REQUIRES AN UNDERSTANDING OF THE PLATFORM'S LOGIN PROCEDURES, USER ROLES, AND INITIAL SETUP CONFIGURATIONS. THIS SECTION OF THE POINTCLICKCARE USER GUIDE FOCUSES ON HOW TO ACCESS THE SYSTEM SECURELY AND CUSTOMIZE SETTINGS ACCORDING TO INDIVIDUAL OR ORGANIZATIONAL NEEDS.

SYSTEM ACCESS AND LOGIN

USERS MUST HAVE VALID CREDENTIALS PROVIDED BY THEIR FACILITY'S ADMINISTRATOR TO LOG INTO POINTCLICKCARE. THE LOGIN PAGE TYPICALLY REQUIRES A USERNAME AND PASSWORD, FOLLOWED BY MULTI-FACTOR AUTHENTICATION FOR ENHANCED SECURITY. ENSURING PASSWORD COMPLEXITY AND PERIODIC UPDATES HELPS MAINTAIN ACCOUNT SAFETY.

USER ROLES AND PERMISSIONS

THE PLATFORM ASSIGNS SPECIFIC ROLES TO USERS BASED ON THEIR JOB FUNCTIONS, SUCH AS NURSES, PHYSICIANS, OR ADMINISTRATIVE STAFF. EACH ROLE HAS TAILORED PERMISSIONS THAT RESTRICT OR ALLOW ACCESS TO PARTICULAR MODULES AND FEATURES. UNDERSTANDING THESE ROLES IS CRITICAL FOR PROPER SYSTEM USAGE AND DATA PRIVACY COMPLIANCE.

INITIAL SETUP AND CUSTOMIZATION

NEW USERS CAN PERSONALIZE THEIR DASHBOARDS, NOTIFICATION PREFERENCES, AND DISPLAY SETTINGS. FACILITIES MAY ALSO CONFIGURE TEMPLATES, WORKFLOWS, AND PROTOCOL PARAMETERS TO ALIGN WITH REGULATORY REQUIREMENTS AND INTERNAL POLICIES. THIS CUSTOMIZATION ENHANCES USER EXPERIENCE AND OPERATIONAL EFFICIENCY.

CORE FEATURES AND FUNCTIONALITIES

POINTCLICKCARE OFFERS A ROBUST SUITE OF FEATURES DESIGNED TO SUPPORT COMPREHENSIVE PATIENT CARE MANAGEMENT. THIS SECTION OUTLINES THE PRIMARY FUNCTIONALITIES THAT USERS MUST MASTER TO LEVERAGE THE PLATFORM EFFECTIVELY.

ADMISSIONS AND RESIDENT MANAGEMENT

THE ADMISSIONS MODULE FACILITATES THE INTAKE PROCESS BY CAPTURING DEMOGRAPHIC DATA, INSURANCE DETAILS, AND MEDICAL HISTORY. EFFICIENT RESIDENT MANAGEMENT ENSURES ACCURATE TRACKING OF PATIENT STATUS AND CARE PLANS THROUGHOUT THEIR STAY.

MEDICATION MANAGEMENT

MEDICATION ADMINISTRATION RECORDS (MAR) WITHIN POINTCLICKCARE ENABLE CLINICIANS TO PRESCRIBE, VERIFY, AND DOCUMENT MEDICATION DELIVERY WITH PRECISION. ALERTS FOR POTENTIAL DRUG INTERACTIONS AND DOSAGE ERRORS ENHANCE PATIENT SAFETY.

CARE PLANNING AND ASSESSMENTS

THE PLATFORM SUPPORTS INDIVIDUALIZED CARE PLANS BASED ON STANDARDIZED ASSESSMENTS AND CLINICAL GUIDELINES. THIS ENSURES THAT CARE DELIVERY IS CONSISTENT, MEASURABLE, AND TAILORED TO RESIDENT NEEDS.

BILLING AND FINANCIAL MANAGEMENT

POINTCLICKCARE INTEGRATES BILLING FUNCTIONS TO STREAMLINE CLAIMS PROCESSING, PAYMENT TRACKING, AND FINANCIAL REPORTING. THIS REDUCES ADMINISTRATIVE BURDENS AND IMPROVES REVENUE CYCLE MANAGEMENT.

NAVIGATING THE USER INTERFACE

A CLEAR UNDERSTANDING OF THE POINTCLICKCARE INTERFACE IS ESSENTIAL TO EFFICIENTLY ACCESS DIFFERENT MODULES AND PERFORM DAILY TASKS. THIS SECTION EXPLORES THE LAYOUT, NAVIGATION TOOLS, AND SHORTCUTS AVAILABLE TO USERS.

DASHBOARD OVERVIEW

THE DASHBOARD SERVES AS THE CENTRAL HUB, DISPLAYING KEY METRICS, ALERTS, AND TASK LISTS. USERS CAN CUSTOMIZE WIDGETS TO PRIORITIZE INFORMATION RELEVANT TO THEIR ROLES.

MENU STRUCTURE AND NAVIGATION

THE MAIN MENU CATEGORIZES FUNCTIONS INTO LOGICAL GROUPS SUCH AS CLINICAL, FINANCIAL, AND ADMINISTRATIVE SECTIONS. DROP-DOWN MENUS AND SEARCH FEATURES FACILITATE QUICK ACCESS TO SPECIFIC TOOLS OR PATIENT RECORDS.

KEYBOARD SHORTCUTS AND PRODUCTIVITY TOOLS

POINTCLICKCARE SUPPORTS VARIOUS SHORTCUTS TO ACCELERATE NAVIGATION AND DATA ENTRY. UTILIZING THESE PRODUCTIVITY TOOLS REDUCES TIME SPENT ON ROUTINE TASKS AND MINIMIZES ERRORS.

MANAGING CLINICAL DOCUMENTATION

ACCURATE CLINICAL DOCUMENTATION IS VITAL FOR QUALITY CARE AND REGULATORY COMPLIANCE. THIS PART OF THE POINTCLICKCARE USER GUIDE EXPLAINS HOW TO CREATE, EDIT, AND MAINTAIN PATIENT RECORDS EFFECTIVELY.

CHARTING AND NOTES

CLINICIANS CAN DOCUMENT OBSERVATIONS, TREATMENTS, AND PROGRESS NOTES WITHIN STRUCTURED TEMPLATES. CONSISTENT DOCUMENTATION SUPPORTS COMMUNICATION AMONG CARE TEAMS AND LEGAL REQUIREMENTS.

ELECTRONIC FORMS AND TEMPLATES

PREDEFINED FORMS AND TEMPLATES STANDARDIZE DATA ENTRY, ENSURING COMPLETENESS AND ACCURACY. CUSTOM TEMPLATES CAN BE CREATED TO MEET SPECIFIC CLINICAL OR ADMINISTRATIVE NEEDS.

AUDIT TRAILS AND DATA INTEGRITY

THE SYSTEM MAINTAINS AUDIT TRAILS OF ALL DOCUMENTATION ACTIVITIES, PROVIDING TRANSPARENCY AND ACCOUNTABILITY. THIS FEATURE IS CRUCIAL FOR COMPLIANCE WITH HEALTHCARE REGULATIONS SUCH AS HIPAA.

USING REPORTING AND ANALYTICS TOOLS

POINTCLICKCARE INCLUDES POWERFUL REPORTING AND ANALYTICS CAPABILITIES TO HELP ORGANIZATIONS MONITOR PERFORMANCE AND MAKE DATA-DRIVEN DECISIONS. THIS SECTION DETAILS HOW TO GENERATE AND INTERPRET VARIOUS REPORTS.

STANDARD REPORTS

THE PLATFORM OFFERS A LIBRARY OF STANDARD REPORTS COVERING CLINICAL OUTCOMES, OPERATIONAL METRICS, AND COMPLIANCE STATUS. THESE REPORTS ARE ESSENTIAL FOR ROUTINE REVIEW MEETINGS AND REGULATORY SUBMISSIONS.

CUSTOM REPORT CREATION

USERS WITH APPROPRIATE PERMISSIONS CAN DESIGN CUSTOM REPORTS TAILORED TO SPECIFIC ORGANIZATIONAL GOALS OR RESEARCH PURPOSES. FILTERS, CHARTS, AND EXPORT OPTIONS ENHANCE REPORT USEFULNESS.

DATA VISUALIZATION AND DASHBOARDS

INTERACTIVE DASHBOARDS PRESENT KEY INDICATORS THROUGH GRAPHS AND CHARTS, ALLOWING REAL-TIME PERFORMANCE MONITORING. VISUAL DATA AIDS IN IDENTIFYING TRENDS AND AREAS FOR IMPROVEMENT.

TIPS FOR EFFICIENT WORKFLOW

OPTIMIZING THE USE OF POINTCLICKCARE CAN SIGNIFICANTLY IMPROVE WORKFLOW EFFICIENCY AND REDUCE ADMINISTRATIVE BURDENS. THIS SECTION PROVIDES PRACTICAL TIPS TO ENHANCE DAILY OPERATIONS.

- LEVERAGE AUTOMATED ALERTS TO STAY INFORMED OF CRITICAL TASKS AND DEADLINES.
- UTILIZE TEMPLATES AND SHORTCUTS TO MINIMIZE REPETITIVE DATA ENTRY.
- REGULARLY UPDATE RESIDENT INFORMATION TO MAINTAIN DATA ACCURACY.
- COORDINATE COMMUNICATION THROUGH BUILT-IN MESSAGING SYSTEMS.
- PERFORM ROUTINE SYSTEM TRAINING TO STAY CURRENT WITH UPDATES AND FEATURES.

TROUBLESHOOTING COMMON ISSUES

USERS MAY ENCOUNTER VARIOUS TECHNICAL OR OPERATIONAL CHALLENGES WHILE USING POINTCLICKCARE. THIS SECTION ADDRESSES FREQUENT PROBLEMS AND RECOMMENDED SOLUTIONS TO ENSURE UNINTERRUPTED WORKFLOW.

LOGIN AND ACCESS PROBLEMS

ISSUES SUCH AS FORGOTTEN PASSWORDS, LOCKED ACCOUNTS, OR EXPIRED CREDENTIALS CAN BE RESOLVED THROUGH STANDARD RECOVERY PROCEDURES OR BY CONTACTING SYSTEM ADMINISTRATORS.

DATA ENTRY ERRORS

COMMON ERRORS INCLUDE INCOMPLETE FIELDS OR INCORRECT INFORMATION. UTILIZING VALIDATION FEATURES AND DOUBLE-CHECKING ENTRIES BEFORE SUBMISSION HELPS PREVENT SUCH MISTAKES.

SYSTEM PERFORMANCE AND CONNECTIVITY

SLOW RESPONSE TIMES OR CONNECTIVITY FAILURES MAY STEM FROM NETWORK ISSUES OR SERVER MAINTENANCE. USERS SHOULD VERIFY INTERNET CONNECTIONS AND CONSULT IT SUPPORT WHEN NEEDED.

FREQUENTLY ASKED QUESTIONS

WHAT IS THE POINTCLICKCARE USER GUIDE?

THE POINTCLICKCARE USER GUIDE IS A COMPREHENSIVE MANUAL DESIGNED TO HELP USERS NAVIGATE AND EFFECTIVELY UTILIZE THE POINTCLICKCARE HEALTHCARE SOFTWARE PLATFORM.

WHERE CAN I FIND THE LATEST POINTCLICKCARE USER GUIDE?

THE LATEST POINTCLICKCARE USER GUIDE CAN BE FOUND ON THE OFFICIAL POINTCLICKCARE WEBSITE OR THROUGH YOUR ORGANIZATION'S POINTCLICKCARE SUPPORT PORTAL.

DOES THE POINTCLICKCARE USER GUIDE COVER ALL MODULES OF THE SOFTWARE?

YES, THE USER GUIDE TYPICALLY COVERS ALL MAJOR MODULES INCLUDING CLINICAL, FINANCIAL, AND ADMINISTRATIVE FUNCTIONS TO HELP USERS UNDERSTAND THE FULL CAPABILITIES OF THE SOFTWARE.

IS THE POINTCLICKCARE USER GUIDE SUITABLE FOR BEGINNERS?

YES, THE USER GUIDE IS WRITTEN TO ACCOMMODATE USERS OF ALL EXPERIENCE LEVELS, INCLUDING BEGINNERS, WITH STEP-BY-STEP INSTRUCTIONS AND HELPFUL TIPS.

CAN I DOWNLOAD THE POINTCLICKCARE USER GUIDE AS A PDF?

YES, MOST VERSIONS OF THE POINTCLICKCARE USER GUIDE ARE AVAILABLE FOR DOWNLOAD IN PDF FORMAT FOR OFFLINE USE AND EASY REFERENCE.

HOW OFTEN IS THE POINTCLICKCARE USER GUIDE UPDATED?

THE USER GUIDE IS TYPICALLY UPDATED WITH EACH MAJOR SOFTWARE RELEASE OR UPDATE TO ENSURE IT REFLECTS THE LATEST FEATURES AND CHANGES.

DOES THE POINTCLICKCARE USER GUIDE INCLUDE TROUBLESHOOTING TIPS?

YES, THE USER GUIDE OFTEN INCLUDES TROUBLESHOOTING SECTIONS TO HELP USERS RESOLVE COMMON ISSUES ENCOUNTERED WHILE USING THE SOFTWARE.

CAN I GET TRAINING MATERIALS ALONGSIDE THE POINTCLICKCARE USER GUIDE?

YES, POINTCLICKCARE OFTEN PROVIDES ADDITIONAL TRAINING MATERIALS SUCH AS VIDEOS, WEBINARS, AND FAQs TO COMPLEMENT THE USER GUIDE.

IS THERE A SEARCHABLE VERSION OF THE POINTCLICKCARE USER GUIDE?

MANY DIGITAL VERSIONS OF THE USER GUIDE ARE SEARCHABLE, ALLOWING USERS TO QUICKLY FIND SPECIFIC TOPICS OR INSTRUCTIONS WITHIN THE DOCUMENT.

WHO SHOULD I CONTACT IF I HAVE QUESTIONS NOT ANSWERED IN THE POINTCLICKCARE USER GUIDE?

IF YOU HAVE QUESTIONS BEYOND THE USER GUIDE, YOU SHOULD CONTACT YOUR ORGANIZATION'S POINTCLICKCARE ADMINISTRATOR OR THE POINTCLICKCARE CUSTOMER SUPPORT TEAM FOR ASSISTANCE.

ADDITIONAL RESOURCES

1. *MASTERING POINTCLICKCARE: A COMPREHENSIVE USER GUIDE*

THIS BOOK OFFERS AN IN-DEPTH LOOK AT THE POINTCLICKCARE PLATFORM, GUIDING USERS THROUGH ITS CORE FEATURES AND FUNCTIONALITIES. IT IS DESIGNED FOR HEALTHCARE PROFESSIONALS AIMING TO STREAMLINE PATIENT CARE DOCUMENTATION AND MANAGEMENT. READERS WILL FIND STEP-BY-STEP INSTRUCTIONS, TIPS FOR OPTIMIZING WORKFLOWS, AND TROUBLESHOOTING ADVICE TO MAXIMIZE THE SYSTEM'S POTENTIAL.

2. *POINTCLICKCARE FOR BEGINNERS: NAVIGATING YOUR FIRST STEPS*

IDEAL FOR NEW USERS, THIS GUIDE BREAKS DOWN THE BASICS OF POINTCLICKCARE WITH SIMPLE LANGUAGE AND CLEAR EXAMPLES. IT COVERS ACCOUNT SETUP, BASIC NAVIGATION, AND HOW TO ENTER AND MANAGE PATIENT DATA EFFECTIVELY. THE BOOK ALSO INCLUDES COMMON FAQs AND BEST PRACTICES TO HELP USERS GAIN CONFIDENCE QUICKLY.

3. *ADVANCED TECHNIQUES IN POINTCLICKCARE USAGE*

TARGETED AT EXPERIENCED USERS, THIS BOOK DELVES INTO ADVANCED FEATURES SUCH AS ANALYTICS, CUSTOM REPORTING, AND INTEGRATION WITH OTHER HEALTHCARE SYSTEMS. IT EXPLORES WAYS TO ENHANCE CLINICAL DECISION-MAKING AND IMPROVE OPERATIONAL EFFICIENCY. DETAILED CASE STUDIES ILLUSTRATE HOW ORGANIZATIONS LEVERAGE THESE ADVANCED TOOLS FOR BETTER PATIENT OUTCOMES.

4. *POINTCLICKCARE IMPLEMENTATION AND TRAINING HANDBOOK*

THIS RESOURCE IS TAILORED FOR ADMINISTRATORS AND TRAINERS RESPONSIBLE FOR DEPLOYING POINTCLICKCARE IN HEALTHCARE SETTINGS. IT PROVIDES STRATEGIES FOR SUCCESSFUL IMPLEMENTATION, USER ONBOARDING, AND ONGOING TRAINING PROGRAMS. THE BOOK EMPHASIZES CHANGE MANAGEMENT AND ADDRESSES COMMON CHALLENGES FACED DURING ADOPTION.

5. *OPTIMIZING WORKFLOW WITH POINTCLICKCARE*

FOCUSING ON WORKFLOW OPTIMIZATION, THIS GUIDE HELPS HEALTHCARE TEAMS STREAMLINE DAILY TASKS USING POINTCLICKCARE'S AUTOMATION FEATURES. IT COVERS SCHEDULING, DOCUMENTATION, AND COMMUNICATION TOOLS THAT REDUCE ADMINISTRATIVE BURDEN. PRACTICAL TIPS AND WORKFLOW TEMPLATES SUPPORT IMPROVED PRODUCTIVITY AND PATIENT CARE QUALITY.

6. *POINTCLICKCARE COMPLIANCE AND SECURITY BEST PRACTICES*

THIS TITLE ADDRESSES THE CRITICAL ASPECTS OF MAINTAINING COMPLIANCE WITH HEALTHCARE REGULATIONS WHILE USING POINTCLICKCARE. IT DISCUSSES DATA SECURITY, PRIVACY PROTOCOLS, AND AUDIT READINESS WITHIN THE PLATFORM. HEALTHCARE PROVIDERS WILL LEARN HOW TO SAFEGUARD SENSITIVE INFORMATION AND ENSURE REGULATORY ADHERENCE.

7. *POINTCLICKCARE MOBILE APP USER GUIDE*

DEDICATED TO THE MOBILE VERSION OF POINTCLICKCARE, THIS BOOK GUIDES USERS THROUGH ACCESSING PATIENT INFORMATION AND MANAGING TASKS ON-THE-GO. IT HIGHLIGHTS KEY APP FEATURES, OFFLINE CAPABILITIES, AND SYNCHRONIZATION WITH THE MAIN SYSTEM. THE GUIDE IS PERFECT FOR CLINICIANS WHO NEED FLEXIBLE ACCESS TO HEALTH RECORDS.

8. *INTEGRATING POINTCLICKCARE WITH ELECTRONIC HEALTH RECORDS (EHR)*

THIS BOOK EXPLORES HOW POINTCLICKCARE INTERFACES WITH VARIOUS EHR SYSTEMS TO CREATE A UNIFIED HEALTH INFORMATION ENVIRONMENT. IT COVERS TECHNICAL INTEGRATION STEPS, DATA EXCHANGE STANDARDS, AND INTEROPERABILITY CHALLENGES. READERS WILL GAIN INSIGHTS INTO IMPROVING DATA ACCURACY AND CARE COORDINATION THROUGH SEAMLESS CONNECTIVITY.

9. *POINTCLICKCARE TROUBLESHOOTING AND SUPPORT MANUAL*

A PRACTICAL REFERENCE FOR RESOLVING COMMON ISSUES ENCOUNTERED IN POINTCLICKCARE, THIS MANUAL ASSISTS USERS AND IT STAFF ALIKE. IT PROVIDES DIAGNOSTIC CHECKLISTS, ERROR MESSAGE EXPLANATIONS, AND GUIDANCE ON WHEN TO ESCALATE PROBLEMS. THE BOOK AIMS TO MINIMIZE DOWNTIME AND MAINTAIN SMOOTH OPERATION OF THE PLATFORM.

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pointclickcare user guide: Ebersole and Hess' Gerontological Nursing and Healthy Aging in Canada E-Book Veronique Boscart, Lynn McCleary, Linda Sheiban Taucar, Theris A. Touhy, Kathleen F Jett, 2022-02-02 Gain the knowledge and skills you need to care for older adults in Canada! Ebersole and Hess' Gerontological Nursing & Healthy Aging in Canada, 3rd Edition uses a wellness-based, holistic approach to older adult care from a distinctly Canadian perspective. Designed to promote healthy aging regardless of the patient's situation or disorder, this book provides best-practice guidelines to help you identify potential problems, address complications, and alleviate discomfort. An Evolve website includes new Next Generation NCLEX®-style case studies and PN competencies case studies to enhance your skills in clinical judgement. Written by a team of gerontological nursing experts led by Veronique Boscart, this concise guide covers health care in the context of the cultural and socio-economic issues unique to Canada. - Core competencies identified by the CGNA are integrated throughout the book, reinforcing the standards of the Canadian Gerontological Nursing Association. - Assessment guidelines and tools are featured in tables, boxes, and forms, including the latest scales and guidelines for proper health assessment. - Focus on health and wellness highlights all aspects of the aging process. - Attention to age, cultural, and gender differences helps you care for different population groups. - Evidence-informed Practice boxes summarize research findings and identify those practices with unknown, ineffective, or harmful effects, and examine topics such as culturally safe health initiatives for Indigenous Peoples, lifelong learning and its effects on the wellbeing of older adults, challenges in home care and long-term care homes, and improving outcomes and improving outcomes for seniors living with a stroke or dementia. - Activities and discussion questions at the end of every chapter help you understand the material and apply concepts in clinical situations.

pointclickcare user guide: Profit without Census?: A Nursing Home Administrator's Guide to Profitability by Department Becky Ziviski, CPA LNHA, 2017-02-22 Running a profitable nursing home or assisted-living facility is no easy task, but if you only focus on building census, you are missing out on the profit that can be generated through other departments. Drawing on a Christian perspective, the author who is a CPA and LNHA, also highlights how to: -hire and retain highly-qualified employees; -set and meet financial goals; -negotiate vendor and service contracts; -minimize the effects of citations and bad press. The author also explores how to bolster resident satisfaction by focusing on dining services, organized activities, maintenance, housekeeping

services, and more. Some of her suggestions will require careful thought and planning, but you can implement others immediately. When you focus on your residents and employees, analyze your costs, and improve efficiencies, you'll be on your way to boosting profits.

pointclickcare user guide: A Guide for Nursing Home Social Workers, Third Edition

Elise Beaulieu, 2021-08-09 Praise for earlier editions: Beaulieu's book... clearly articulates what on-the-ground nursing home social work practice involves... These resources are useful as it is rare to be exposed to this type of information or detail during one's educational training... Beaulieu reveals layer upon layer of social worker roles, responsibilities, and important tools. This is a comprehensive guide for social workers. -The Gerontologist This is an essential compendium of information and insight for the nursing home social worker on how to successfully navigate the day-to-day responsibilities and complexities of this role. Written for both new and seasoned social workers, it clearly addresses everything there is to know in one handy resource. The substantially updated third edition reflects the latest political, economic, and cultural trends and requirements for nursing home facilities and how they impact social workers. It includes a new chapter on how knowledge of Adverse Childhood Experiences (ACE) can aid in resident care plus major updates on disaster planning including workforce safety tips for pandemics and an expanded chapter on abuse, neglect, and mistreatment. Along with another new chapter to reflect current practice focusing on pandemics and disasters, including COVID-19. The book delineates specific resources and supplemental materials to assist the social worker in their daily role. The third edition is particularly relevant in its coverage of how ethnicity and culture impact nursing home admission and stays as well as undertreated pain in older adults. Purchase includes digital access for use on most mobile devices or computers. New to the Third Edition: Completely revised to consider the latest political, economic, and cultural trends and requirements for nursing homes and how they affect social workers New chapter on Adverse Childhood Experiences addressing how knowledge of childhood trauma can contribute to a caregiver's understanding and techniques Updated chapter on disaster to include pandemics, natural disasters, and violence in the workplace New workforce safety tips for pandemics Expanded chapter on abuse, neglect, and mistreatment Vignettes included to clarify and illuminate information Updated list of online resources Revised appendix of standardized forms Key Features: Describes the full range of skills and knowledge needed to succeed in this varied and multidisciplinary role Includes multiple vignettes to illustrate information Provides weblinks to additional resources Designed to be practical and reader friendly Presented in a question-and-answer format to clarify content Offers review questions at the end of each section

pointclickcare user guide: Introduction to Information Systems R. Kelly Rainer, Brad Prince,

Cristobal Sanchez-Rodriguez, Ingrid Spletstoesser-Hogeterp, Sepideh Ebrahimi, 2020-09-29 As digital transformation becomes increasingly central to effective corporate strategy, today's students must understand information systems' role as the backbone to all organizations. Known for its rich Canadian content and focus on active learning, Introduction to Information Systems, Fifth Canadian Edition shows students how they can use IS to help their employers increase profitability, improve customer service, manage daily operations, and drive impact in their markets. The popular What's in IT for Me framework empowers students in accounting, finance, marketing, human resources, production/operations management, and management information systems (MIS) to connect their majors to specific IT topics demonstrate value in the organizations they join.

pointclickcare user guide: Nursing Homes , 2007

pointclickcare user guide: Mosby's Textbook for Long-Term Care Nursing Assistants -

E-Book Clare Kostelnick, 2023-06-15 **Selected for Doody's Core Titles® 2024 with Essential Purchase designation in Long Term Care**Gain the knowledge and skills you need to provide safe, compassionate long-term care! Mosby's Textbook for Long-Term Care Nursing Assistants, 9th Edition prepares you to succeed as a professional caregiver for residents in long-term care settings. More than 100 step-by-step procedures include clear instructions for performing skills such as bedmaking, measuring vital signs, and collecting specimens. Not only does the book cover the functions and limitations of the nursing assistant's role, but its delegation guidelines outline the

information you need to collect from the nurse and care plan before performing and then documenting a procedure. Written by Clare Kostelnick, an experienced nurse and instructor, this text also helps you prepare for success on the Nursing Assistant certification exam. - Concise long-term care content is presented at a 6th-grade reading level to make understanding easier for readers of all levels and abilities. - More than 100 procedures are divided into pre-procedure, procedure, and post-procedure sections for easier learning, and a NATCEP® icon indicates skills that are covered in certification exams. - Color illustrations and photographs depict key ideas, concepts, and procedure steps. - Featured boxes highlight principles of care with Teamwork and Time Management, Quality of Life, Residents with Dementia, Time to Reflect, Promoting Safety and Comfort, Focus on Rehabilitation, Focus on Communication, and Delegation Guidelines. - Procedure icons in the headings identify content for which a related procedure is included. - Play icons in the Procedure boxes alert you to related video clips on the Evolve website. - Key Terms and Key Abbreviations at the beginning of each chapter introduce important words and commonly used abbreviations, and a separate glossary for each is included at the end of the book. - Chapter Review Questions help you evaluate your comprehension. - Review Question Answers are included at end of the text to allow for self-evaluation. - NEW! Updated photographs and illustrations show the latest equipment and supplies used in caring for long-term care residents. - NEW! Basic Emergency Care chapter has new, vital information on controlling bleeding and the Stop the Bleed program, as well as a description of equipment used in medical emergencies. - NEW! Preventing Infection chapter includes updates on PPE and changes to procedures related to COVID-19. - NEW! Mental Health Problems chapter adds information on dealing with individuals experiencing emotional pain and suicide prevention, as well as expanded information on types of depression. - NEW! Nutrition chapter adds new information on residents experiencing dysphagia, including current guidelines from the International Dysphagia Diet Standardisation Initiative (IDDSI).

pointclickcare user guide: Evidence-Based Practice in Nursing & Healthcare Bernadette Mazurek Melnyk, Ellen Fineout-Overholt, 2022-08-16 Evidence-Based Practice in Nursing & Healthcare: A Guide to Best Practice, 5th Edition, is a bestselling, easy-to-use guide to translating research findings to nursing practice and applying practice data for superior clinical decision-making. Using conversational writing, inspiring quotes, and an enhanced, case-based approach, AJN award-winning authors Bernadette Melnyk and Ellen Fineout-Overholt demystify evidence-based practice to help students deliver optimal patient care and become better nurses.

pointclickcare user guide: *Starting a Non-Medical Home Care Agency* Alexis Collier, 2024-07-22 Are you passionate about providing quality care to seniors and individuals with disabilities? Do you dream of starting your own non-medical home care agency but don't know where to begin? Look no further! In *Starting a Non-Medical Home Care Agency: A Comprehensive Guide to Success*, Dr. Alexis Collier shares her extensive expertise and insights gained in healthcare administration and senior care services. This essential guide walks you through every step of establishing and growing a successful home care agency. Inside this comprehensive guide, you will discover: Step-by-Step Business Planning: Learn how to create a solid business plan, secure funding, and navigate legal requirements. Operational Excellence: Master the best practices for managing day-to-day operations, from scheduling and staffing to quality assurance and client management. Marketing Strategies: Develop effective marketing plans to attract clients and build a strong brand in a competitive market. Financial Management: Understand key financial principles, manage your budget, and ensure long-term sustainability. Technology Integration: Leverage the latest technology to enhance care delivery, improve communication, and streamline operations. Continuous Improvement: Implement strategies for ongoing improvement, staying ahead of industry trends, and ensuring high-quality care. Dr. Alexis Collier's dedication to excellence in home care is reflected in this guide, designed to support aspiring home care agency owners in building successful and impactful businesses. Her extensive experience and deep understanding of the industry make her a trusted resource and mentor for those entering the home care field. Whether you're just starting out or looking to grow your existing agency, this book provides the tools and knowledge you need to

succeed. Begin your journey to becoming a successful home care agency owner today!

pointclickcare user guide: Provider , 2003

pointclickcare user guide: User's Guide , 1993

pointclickcare user guide: Microsoft Surface Pro 7 User Guide Sam O Wealth, 2020-01-05

The Microsoft Surface Pro 7 is the 7th-generation of Surface Pro lineup that was released at the end of 2019. The design of the new Microsoft Surface Pro 7 has changed a lot compared to its previous generations. It now sports a fluid surface Pen and a host of other cool features to give you the most experience. Get to know more about Microsoft Surface Pro 7 with our collections of Surface Pro 7 tips, tricks, and tutorials. This guide is great for beginners and advanced users who want to take full advantage and control of their device. In this Guide, you will see all our published tips, tricks, and tutorials over time since the product announced. Those guides available from basic to advanced and complex instructions. This is a must-have book to get for any Surface Pro 7 who wants to take their device to the next level and get more out of their tablet!

pointclickcare user guide: JBI CONECT User Guide , 2007

pointclickcare user guide: Microsoft Surface Pro X User Guide Scott Brown, 2019-11-20 A

Quick and Easy Guide to Microsoft Surface Pro X Are you looking for a comprehensive user manual that will help you SETUP and Master your Microsoft Surface Pro X? Are you looking for a manual that will expose you to all the amazing features of your device? Then get your hands on this book and have an amazing time using your device. The Surface Pro X offers most of the things we expect from a Surface device, including a premium chassis, gorgeous display and comfortable keyboard, and it even last longer on a charge than the Surface Pro 7. Surface Pro X is the new 2-in-1 that will boost up the mobility factor of the Surface devices. One of the highlighting features of this device is that it is being powered by a processor based on the ARM architecture. There are many other factors that make up the overall goodness of the device. We got a chance at handling the device and we are presenting our User Guide to help you maximize your device. This book is written in simple and clear terms with a step-by-step approach and with tips and tricks that will help you to master your Microsoft Surface Pro X within the shortest period of time. Inside you will discover: - Surface Setup & Personalization- How to Use Split Screen on Surface Pro- How to easily disable adaptive contrast on Surface Pro x- How to screenshot on Surface Pro without a keyboard- Use Surface Pro X Signature Keyboard- Get to know Surface Slim Pen- Using Surface with iPhone, iCloud, and iTunes- Get photos from your iPhone to your Surface- Use Office apps on your Surface and iPhone- Browse the web on your iPhone, continue on your Surface- Send a webpage from your iPhone to your Surface- General cleaning recommendations- How to adjust settings for Studio Mics on Surface- Surface sound, volume, and audio accessories- And so much more! Add this book to your library Now!

pointclickcare user guide: A User's Guide to Plone Thomas Lotze, Jan Ulrich Hasecke, 2009

pointclickcare user guide: User's Guide for Patient Simulation (PS) H. S. Barrows,

Southern Illinois University School of Medicine, 1986

pointclickcare user guide: User's Guide United States. Employment and Training

Administration. Resource Center Network, 197?

pointclickcare user guide: User's Guide Bucknell Computer Services, 1984

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